INTERNET CONNECTION: BASIC INTERNET SUBSCRIPTION

It is possible to connect by using your school account (see below) or using an activation code (see next paragraph)

CONNECT BY USING YOUR SCHOOL ACCOUNT (EDUROAM)

➢ Search for the correct Wi-Fi name: fast internet: **StudentenInternetEAP**
                                                      slow internet: **StudentenInternetEAPslow**

When the only available networks are named "slow" your device is not supporting our fast internet.
In case you find eduroam-slow to be faster than eduroam, please contact us, so we can solve the problem.
Make sure to mention your address, room number and floor in your email to: support@smarteye.eu

➢ Every time you connect a new device to the Wi-Fi, you will need to connect with your school account.
➢ Afterwards the device will connect automatically

CONNECT BY USING YOUR USERNAME AND PASSWORD

➢ Look for the following Wi-Fil: Fast internet: **StudentenInternetEAP**
                                                    Slow internet: **StudentenInternetEAPslow**
                                                    NOT: StudentenInternet(__) This Wi-Fi is only for registration purposes.

Try using the fast Wi-Fi name. If your device doesn't support it it will not be visible. Please contact the landlord if your feel like the slow internet is faster Wi-Fi. He will contact us.

➢ Every time you use a device for the first time you will have to connect by using your username and password.
➢ Afterwards it will connect automatically

Info https://www.studenteninternet.be/en/

If you have any questions, please don't hesitate to contact us:
☎ +32 (0)9/395.6000 - ✉ support@smarteye.eu